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**PATENT**  
**ATTORNEY DOCKET**  
**NO. 2001P12193 US**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Punjabi

Serial No.: 09/900,267

Filed: July 6, 2001

Title: **SELF-LEARNING INTELLIGENT  
CALL ROUTING GATEKEEPER**

Group Art Unit: 2645

Examiner: Hashem

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) By:   
Jeanette L. Taplin

**AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Arlington, VA 22313-1450

Dear Sir:

In response to the first Official Action mailed December 15, 2005, please enter the following amendment.

**Amendments to the Claims** begin on the following page.

**Amendments to the Specification** begin on page 5.

**Remarks** begin on page 6.